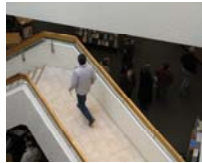
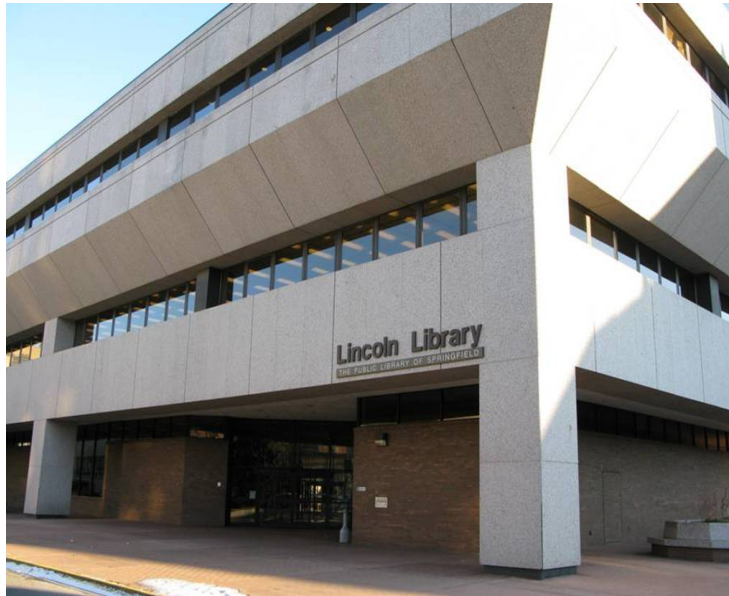


Snapshot



**One Day in the Life of
Lincoln Library**

**On February 10, 2010,
Lincoln Library participated in the
Illinois Library Association's (ILA)
Snapshot: One Day in the Life of Illinois Libraries.
Libraries across the state of Illinois gathered
statistics, photos and customer comments to
emphasize the importance of libraries.**

**Below are Lincoln Library's results
from just that one day.**

1,655 Customers Visited Lincoln Library

93 Customers Used the Internet Computers

*143 Customers Used Computer Databases
in the Library*

*98 Customers Used Computer Databases by
Accessing the Library's Webpage from Home*

839 Hits were Received on the Library's Website

173 Reference Questions were answered

97 Children Participated in Programs/Classes

10 Adults Participated in Programs/Classes

1,840 Items were Checked Out

CUSTOMER COMMENTS

More than 200 people completed the Snapshot survey on February 10, 2010.

Below is just a sampling of their comments.

“We love the library! My Mother has shut-in service and reads about 12 books/month. I read mostly for fun, my 8th grader reads for fun and for homework, and the younger boys read for fun. Without the public libraries, none of us would have access to books.

“I LOVE the books on CD. How did we ever take a long drive without them? We are entertained by the fiction and enlightened by the non-fiction. More books on CD, please!”

“Always gives excellent service. Because of my use of the library over the years, I found a wonderful graduate school, have written many papers, found much for research projects and have enjoyed many, many wonderful hours of reading and listening.”

“It is like being a kid in a candy shop. I want to take all the books home with me.”

“I love my library. When teaching a preschool class for a home school co-op, our librarian was there to help. I told her my topic for the week and she provided a stack of excellent books to choose from. I could not have taught “Their Favorite Things” without our LIBRARY! Ray Bradbury knows the value of a library!”

“The 4-year-old begged to go to the library today while we had to wait for his sisters at violin class (also downtown). He and his younger brother played with the cars on the car rug and mom soaked in all the good resources available for free!”

“Indispensable to me. I come to the library once or twice a week to check out materials. The staff is professional and helpful.”

“The Lincoln Library in downtown Springfield is a good place to do lots of things from fun to crazy. As a teen there’s no place I’d rather spend my time reading and more. And, it has a great atmosphere for all ages. Thanks to the people at the Lincoln Library.”

"I love Lincoln Library. Although I don't live in the library district, I purchase a card every year. The resources available are endless. Thank you for being here!"

"I use interlibrary loan for work and borrow videos for fun!"

"Sangamon Valley Collection is excellent. Video and audio collections outstanding."

"I depend on this library. I have no access to a computer or fax machine."

"This library has a lot of the books I want to look for. It is a good library." (7-years-old)

"We love the library. Our children are reading above grade level because of the wonderful resources at this library, including the ability to borrow books through inter-library loan."

"I am an avid reader and truly come to the Lincoln Library on a regular basis. I can always find a great read in the young adults section of books. Not only do I come here to find books for my own pleasure, but also for any research regarding school or other activities. I think it's great to have a public place in a neat area where I can access all the materials I need. I love the Lincoln Library!"

"It is a wonderful place that has provided many, many hours of solace. The staff are very good."

"We love storytimes at the library. The puzzles, audio resources are excellent. It's great to have a safe educational place to bring my children."

"Using the Lincoln Library in Springfield provides wonderful resources. I cannot find local history on the Internet that I am able to find here at the Lincoln Library. They provide our Sangamon County with invaluable services."

"My kids love to come to the library to do family things with their dad and mom. They have a place to get books and games to take home."